



School of Human Resources  
and Labor Relations  
MICHIGAN STATE UNIVERSITY

## PROFESSIONAL DEVELOPMENT

# CERTIFIED LABOR RELATIONS PROFESSIONAL

## OVERVIEW

The **Certified Labor Relations Professional** (CLRP) is a comprehensive training program designed to equip newly hired or aspiring labor relations professionals with the fundamental knowledge, skills, and tools required to excel in a role that has labor relations accountability.

## PROGRAM OBJECTIVES

This program provides a solid foundation in labor relations principles, strategies, and best practices, ensuring that participants are well-prepared to navigate the complexities of a unionized environment.

### MODULE 1: Framework for Understanding Labor Relations

This training program begins by providing participants with a comprehensive overview of labor relations.

### MODULE 2: Managing in a Unionized Organization

Participants will learn the key concepts and responsibilities of working in an organization where employees are represented by a union.

### MODULE 3: Dispute Resolution and the Fundamentals of Labor Arbitration

This module will equip participants with the skills necessary to effectively handle employee grievances and determine when cases should be taken to arbitration.

### MODULE 4: Introduction to Negotiating Labor Management Agreements

Participants will learn what it takes to be successful in bargaining a union contract.

### MODULE 5: Interpersonal Skills

This module will focus on developing participants' communication skills, including active listening, minimizing bias, building influence and special considerations when communicating with executives.

### MODULE 6: Applying the Learnings

Participants will use all of the concepts covered throughout the course to work through challenging case studies.

## PROGRAM DETAILS

This is a highly interactive 5-week virtual program meeting on Mondays & Tuesdays from 1:00pm - 5:00pm ET

## UPCOMING SESSIONS

- **SESSION 1**  
February 26 - March 26, 2024
- **SESSION 2**  
July 29 - August 27, 2024

## REGISTRATION FEE

\$2,800

## READY TO BEGIN?

To register or learn more about this program, scan the QR code or visit us online at  
<https://hrlr.msu.edu/clrp>



## Questions?

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